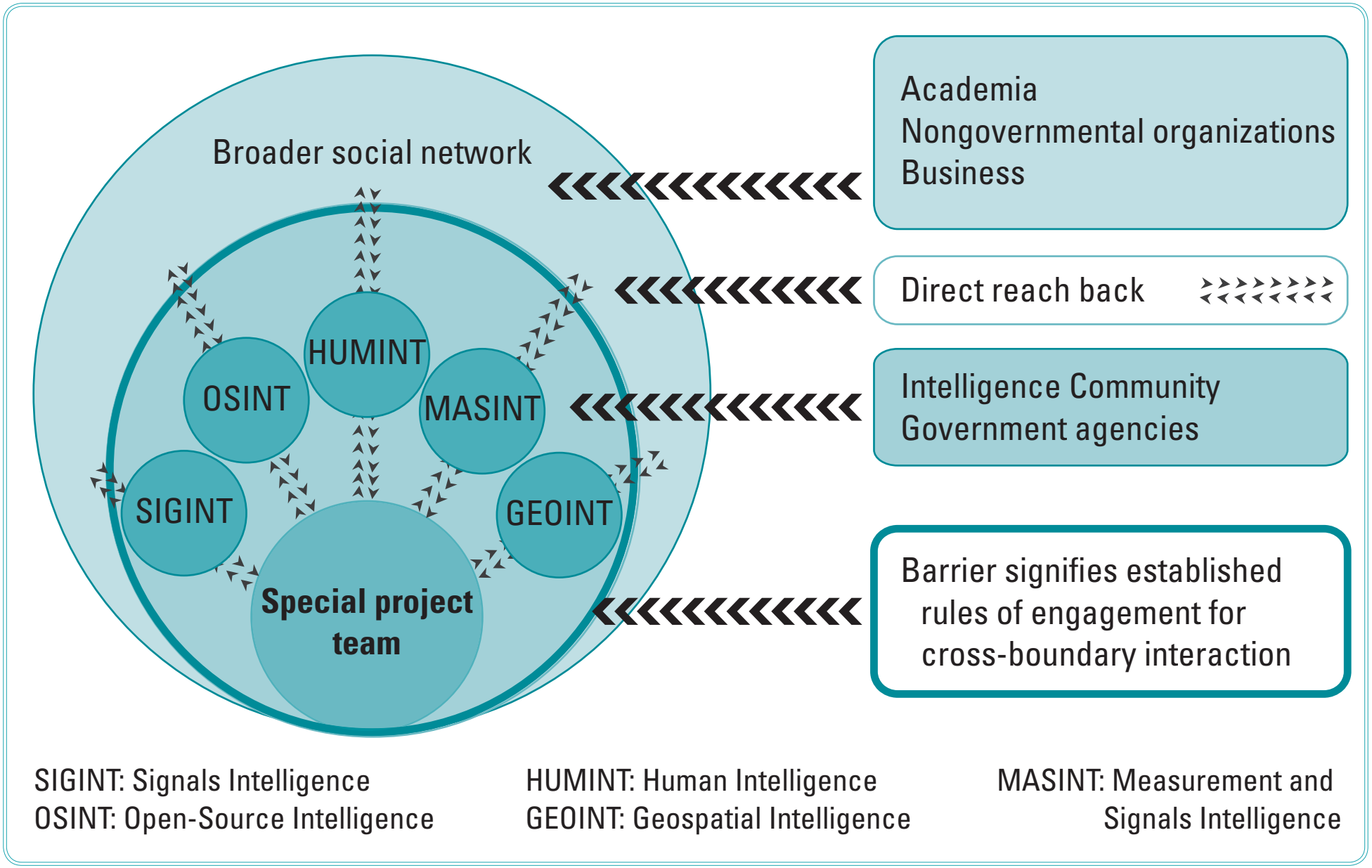
Figure 12.1b **Special Project Team**



Source: 2009 Pherson Associates, LLC.